



Out-of-Network Claims Questionnaire

Please provide all of the requested information below. Remember to attach an itemized bill for each out-of-network claim you are submitting for review. If you have any questions, please call us at the customer service number on your Health Net formerly PHS Health Plans ID card.

1. Patient's Health Net formerly PHS Health Plans ID# ____ - ____ - ____ - ____ - ____ - ____ - ____ - ____ - ____ - ____	2. Patient's Date of Birth ____ / ____ / ____		
3. Patient's Name	4. <input type="checkbox"/> Male <input type="checkbox"/> Female		
5. Member's Address	City	State	Zip
6. The daytime phone number where you may be reached if we have more questions: (____ ____) ____ ____ - ____ ____			
7. Is the patient a full-time student out of the service area ? <input type="checkbox"/> Yes <input type="checkbox"/> No			
8. If the attached claim has been caused by an automobile accident , please submit this and all related claims to your no-fault insurance carrier. If the attached claim has been caused by the patient's employment , please submit this and all related claims to the employer's Worker's Compensation carrier. If Health Net formerly PHS Health Plans is your secondary insurance plan , please submit this claim to your primary insurance carrier. Once a determination has been made by either No-Fault, Worker's Compensation or another primary insurance carrier, submit a copy of the original bill and a copy of their explanation of benefits to Health Net formerly PHS Health Plans for further consideration.			
9. Please provide a detailed explanation as to the specific nature of illness or injury and why a Health Net formerly PHS Health Plans physician/provider was not utilized . (Please attach additional pages if needed.) _____ _____			
<p>Members: If you have any questions regarding claims please call the customer service number on your ID Card. Providers: call (800) 438-7886</p> <p>Note: Claim information should be submitted on a completed HCFA-1500 or UB-92 form.</p>			

Out-of-network services are underwritten by a subsidiary of Health Net formerly Physicians Health Services, Inc. In New York, services may be underwritten by The Guardian Life Insurance Company of America.

Health Net formerly PHS Health Plans